

Quality Access Control Systems, Inc.

From: Edward A. Bloom
Sent: Monday, March 8, 2010 9:48PM
To: ryan@qualityaccess.com_
Subject: QUALITY AND PROFESSIONALISM FROM QUALITY ACCESS CONTROL SYSTEMS, INC

Ryan,

I wanted to be sure and let you folks know how much I appreciate the expert and personable service I have received from all of your field technicians recently and in the past, since the disastrous installation by a certain fence company that shall remain nameless.

We just had our yearly maintenance checkup. As usual, the work performed was exceptional. This is such a rare experience in this town that I actually look forward to the visit. The scheduling, client communication and product knowledge are all outstanding.

No other group will ever touch this system.

My best wishes to you and your team,

Ed