

## Quality Access Control Systems, Inc.

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**From:** Angie Lemmons  
**Sent:** Friday, November 20, 2009 9:46 AM  
**To:** [ryan@qualityaccess.com](mailto:ryan@qualityaccess.com)  
**Subject:** Lemmon's gate

Ryan,

I wanted to take a moment to let you know what a wonderful experience we had with Quality Access. From my first meeting with you to the final moment of installation, you and your team went above and beyond my expectations. EVERYONE – from you and the office staff to Eric and the installation team – was professional, courteous and very knowledgeable about the gate operation and installation. I also really appreciate how you kept me informed about the status of the gate and the masonry, and let me know when I could expect someone to arrive at our house. Please pass on a special thank you to Eric for finding the specific paint needed for the safety sensors.

Even though I have come to expect a higher level of performance from local Boerne businesses that is usually found in the city, Quality Access still stands out as an exemplary company with remarkable people.

Thanks, and we love our gate!

Angie Lemmons