

Quality Access Control Systems, Inc.

From: Gene and Loyce Hoyt
Sent: Wednesday, September 07, 2011 2:43PM
To: Quality Access Control Systems, Inc.
Subject: Gate Issue

We recently visited your location and spoke with you regarding a closing issue with our Apollo gate. Your attention to the matter was prompt, efficient and courteous. We appreciate your addressing this in the matter that you did and felt that you treated us as our time and business mattered.

Thank you for your expert and superior handling of the matter.

As of now the gate seems to be working and thanks to Robert also for his promptness in getting the issue fixed.

We will certainly keep your information for any future business we might be able to give you ourselves or through our friends and family.

Thanks again.

Gene and Loyce Hoyt